

BOAXEL mounting rail cutting & installation

- Once a mounting rail has been cut to size, it cannot be returned or exchanged.
- Small burrs, paint chips, or cutting marks on cut edges are a normal result of the cutting process and do not affect the installation or everyday use of the product.
- Please clear the installation area before installation, remove any obstacles, and provide access to adequate lighting and power outlets.
- Dust and noise may occur during installation. Basic cleaning will be provided, but detailed cleaning is not included.
- For safety reasons, please keep children and pets away from the installation area during installation.
- Please inform us before installation if there are any concealed pipes, cables, gas lines, air-conditioning pipes, or other hidden utilities within the wall, or if there are any special wall conditions or structures. The customer is responsible for any damage resulting from undisclosed utilities or structures.
- The load-bearing performance of the system depends on the condition and construction of the wall. If lightweight partitions, hollow areas, water damage, or other structural issues are identified, the installation method may need to be adjusted, reinforcement may be recommended, or installation may be declined.
- If the wall surface is uneven, minor gaps or level differences between the wall and the installed product may occur. This is considered normal.
- This service does not include wall repairs, repainting, utility detection, structural reinforcement, relocation of existing fixtures, or removal of existing obstacles.
- Upon completion of the installation, please check the installation location, quantity, and fixing condition together with the installer. If no concerns are raised at that time, the installation will be deemed accepted and completed.
- The installation warranty does not cover damage resulting from overloading, unauthorised disassembly or modification, or the deterioration of or changes to the wall structure.

